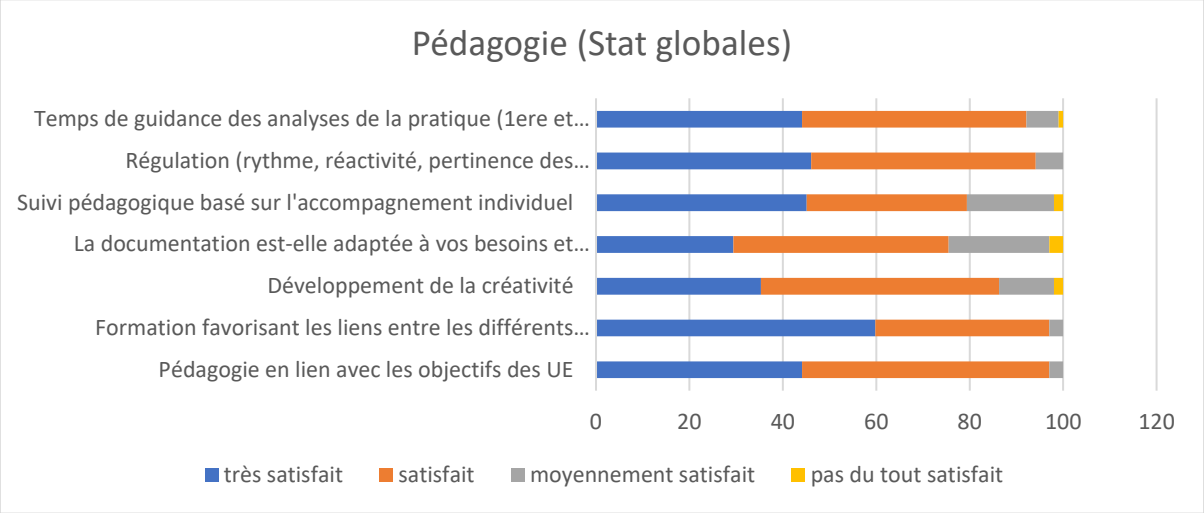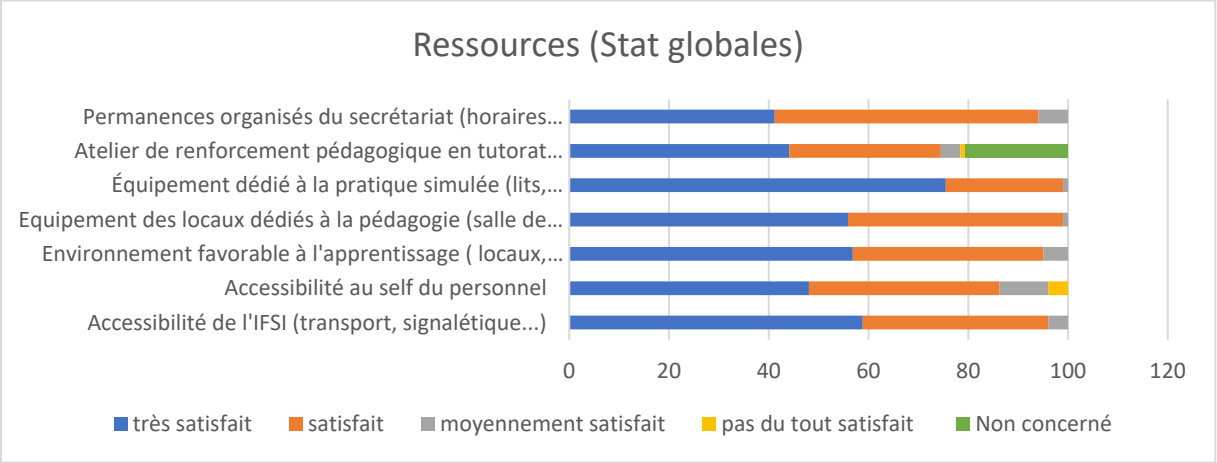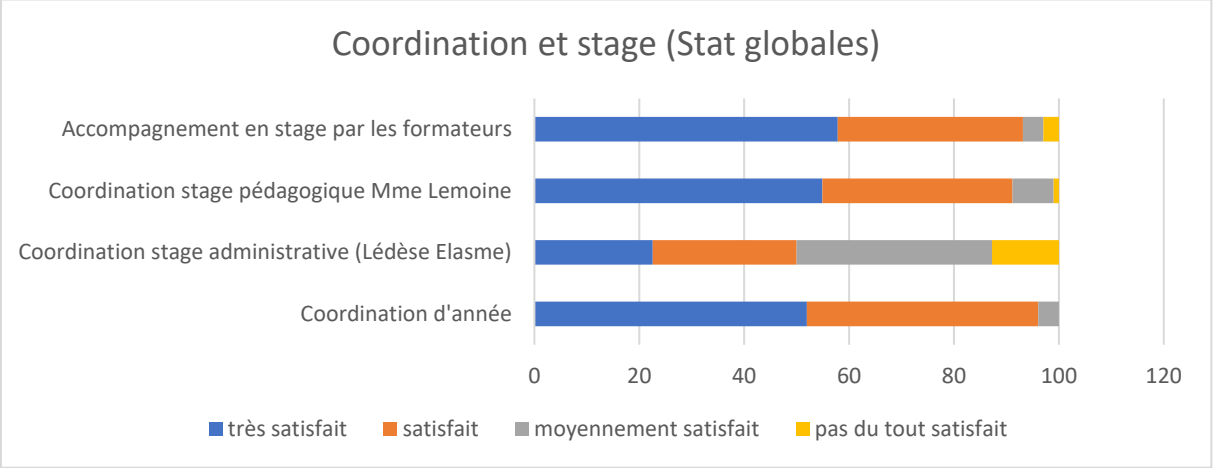ENQUÊTE SATISFACTION (%) BILAN ANNUEL 2023-2024